

Senior Business Analyst

PM Access World (Malaysia) Sdn. Bhd. (Global Support Desk, Kuala Lumpur, Malaysia)

Access World (100% subsidiary of Glencore PLC) is a global commodities warehousing and logistics business. Access World operates in various regions across Europe, the Americas, Africa and Asia-Pacific, each with their own corporate functions including business development, finance, legal, and operations.

Access World is working on a major project to create a Global Support Desk (GSD) to service the Group's Systems and Infrastructure needs in Kuala Lumpur, Malaysia. We are currently looking for a Senior Business Analyst to support the implementation of our Global Business Requirements in the Warehouse Management, Transport Management and Commercial modules of our Microsoft Dynamics ERP.

Role:

We are currently seeking to appoint self-motivated individuals to fill the role of Senior Business Analyst. The role will be a key part of the GSD team supporting the global business. The role requires close interaction with Senior Users from around the world. This is a Senior Position and will include significant leadership and mentoring activities.

Duties will include:

- Manage and Deliver the change management process within the Group's Commercial, Warehouse Management and Transport Management Modules.
- To identify, analyze and document business requirements and business rules on designated projects to deliver Requirements Catalogues, Business Requirements Definitions/Specifications including analysis and design artefacts such as use cases and process maps etc.
- Deliver & facilitate workshops for business owners, enabling them to look at the detail around their requirements and the impact of their desired/proposed change
- Gain User and Provider approval for signed-off requirements and technical designs.
- Manage day to day communications between User and development groups.
- Define acceptance criteria which can be measured against test cases and approved requirements.
- Organizing, managing and gaining User sign-off during UAT phases

Potential candidates should possess the following attributes:

- Excellent communication skills, both verbal and written and the candidate must have experience in communicating with Business Users and technical development staff.
- Experience in Microsoft Dynamics AX 2012R3 preferred but not essential.
- Ambitious self-starter who can take on project stages, the associated responsibilities and deliver signed-off acceptance from target User groups.
- Knowledge of Project Management methodologies such as PRINCE2, Agile, ITIL, etc.
- Experience of working in the Warehousing, Logistics and/or Finance sectors.

Please apply by sending resume to hr_gsd@accessworld.com