

Systems Engineer

PM Access World (Malaysia) Sdn. Bhd. (Global Support Desk, Kuala Lumpur, Malaysia)

Access World (100% subsidiary of Glencore PLC) is a global commodities warehousing and logistics business. Access World operates in various regions across Europe, the Americas, Africa and Asia-Pacific, each with their own corporate functions including business development, finance, legal, and operations. Access World is working on a major project to create a Global Support Desk (GSD) to service the Group's Systems and Infrastructure needs in Kuala Lumpur, Malaysia. We are currently looking for a number of Systems Engineers to help support Access World's Global Infrastructure and Systems Projects.

Role:

We are currently seeking to appoint a self-motivated individual to fill the role of System Engineer. The role will be a key part of the GSD team supporting the global business. The role requires close interaction with senior management and team members from around the world

Duties will include:

- Management of the Infrastructure at a Regional/Global level.
- Experience of Active Directory, Exchange, SharePoint and Teams.
- Liaise directly with internal regional IT teams and external IT Vendors.
- Manage Users and User groups on systems running on our infrastructure.
- Managing first and second level support processes.
- Ticket management and execution.
- Manage the network Infrastructure at a Regional/Global level based on FortiNet and Azure.
- Managing the support of Dynamics AX 2012 R3 (Deployment and User Management).
- Mentoring junior team members.

Potential candidates should possess the following attributes:

- Fluent in English (verbal and written), additional language skills preferred (Mandarin).
- Ambitious self-starter who can work to tight time-scales with a focus on delivering signed-off data migration tasks.
- Preferably IT Support experience in a multi-national environment.
- Preferably experience with RDS and RDG management.
- Experience in working on Project Rollouts including Infrastructure and Systems deployment.
- Deployment and Management of core business application and systems.
- Over 5 years' experience in System Administration (Server and Client).

Please apply by sending resume to hr_gsd@accessworld.com